



SUREASSIST
ASSISTANCE INSURANCE

LEAVE YOUR INSURANCE
IN OUR HANDS



Call 0861 666 235 / 071 883 5195

ROADSIDE ASSISTANCE

With SureAssist Roadside Assistance, you will be supported in the event of the following emergencies:

- Flat Battery
- Keys locked in vehicle
- Flat Tyre
- Run out of fuel
- Mechanical & Electrical Breakdown
- Accident Tow
- Storage

HOME & OFFICE ASSISTANCE

With SureAssist Home & Office Assistance, you will be supported in the event of the following emergencies:

- Plumbers
- Locksmiths
- Glaziers
- Electricians
- Tree Felling (Not applicable for Office)
- Beekeepers (Not applicable for Office)
- Pest Controllers (Not applicable for Office)

Benefit does not include maintenance.

MEDICAL ASSIST ACCESS

You will have the following benefits on an access only basis:

1. 24/7 Telephonic Advice and information
2. Referrals to Medical Practitioners and facilities
3. Liason with next of kin

This service included referrals to Crisis lines in case of:

- Poison Hotline – In House
- Suicide Hotline – Life Line
- Rape and HIV Counselling
- Family and Domestic Abuse
- Child Abuse
- Bereavement
- Counselling

For the member's medical aid or own account:

- Emergency medical reponse to the scene of an accident
- Emergency medical transport to the nearest appropriate medical facility

Please note: Medical Assistance is only valid for emergencies within the borders of South Africa.

LEGAL ASSIST

- A 24-hours telephonic legal advice line
- A legal document service
- A direct legal consultation service
- Letter fo demand
- Find a lawyer

T's & C's Apply. Please refer to the Website www.afgri.co.za/afgri-insurance-brokers/



INSURANCE BROKERS





SUREASSIST
ASSISTANCE INSURANCE

LEAVE YOUR INSURANCE
IN OUR HANDS



DISCOUNTED FINES SELF-HELP PORTAL

With Discounted Fines Assist members have access to a unique service that is designed to take the hassle out of traffic fines. Discounted Fines Assist will work with members to firstly notify them of all fines, and then provide a quick, easy and painless channel to get these fines paid, with the added benefit of guaranteed fine reductions for members. Discounted Fines are giving discount up to 50%.

LICENCE DISC SELF-SERVICE PORTAL

Vehicle Licence Disc Renewal members have access to a unique service that is designed to take the hassle out of, licence disc renewals. Vehicle Licence Disc Renewal will work with members to firstly notify them of licence renewals, and then provide a quick, easy and painless channel to get these vehicle licence disc's renewed, with the added benefit of having your licences delivered to you.

POTHOLE SELF-HELP PORTAL

Pothole Expert was set up to serve the need around the massive pothole (and roadworks) problem on the South African Roads by alleviating the financial burden damages to tyres creates for drivers. Pothole Expert assists members in recovering up to 100% of the money that has been paid out as a result of pothole damages to tyres or the vehicle.

For access to the License, Fines and Pothole Portal click [Fines, License and Potholes](#)

HOME DRIVE

This service is only available to drive you and your vehicle home when you are unable to drive (when intoxicated).

*We will provide you with 6 free trips per annum and pre-booking required to ensure availability.

ONLINE TRAVEL PLATFORMS

Travelstart

- Book Tours, Activities & Experiences
- Book Travel Accommodation
- Car Hire
- Bus Tickets
- Travel Flights

Travel Curious

- International Tours
- Europe & North America

Online Travel Portals

For access to the Online Travel Portals click:

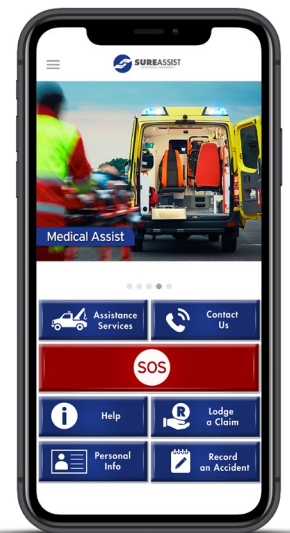
[Travel Start](#)
[Travel Curious](#)

SUREASSIST MOBILE APP

An exciting and innovative SureAssist mobile app that will allow you to access your SureAssist benefits seamlessly. There are several exciting functions, packaged into a very smart future proof app to ensure client service excellence!

Available Features on the App:

- Access Roadside
- Emergency Medical Access
- Home/Office Assistance Services
- Panic SOS
- Vehicle Licence Disc Renewals
- Discounted Fines Self-Help Portal
- Home Drive (when intoxicated)
- Legal Assistance
- Access Online Lifestyle
- Travel Self-Help Portals



Powered by One Loyalty



Please refer to the detailed policy wording available from your broker in conjunction with this brochure. Roadside assistance services are provided only for breakdowns or accidents within South Africa, Lesotho, or the Kingdom of Swaziland. All other benefits are valid within South Africa borders only. Terms and conditions apply.