



SUREASSIST
ASSISTANCE INSURANCE

LEAVE YOUR INSURANCE
IN OUR HANDS



Call 0861 666 235 / 071 883 5195

SUREASSIST MOBILE APP

LOADED WITH EXCEPTIONAL FEATURES & SERVICES

- Seamless access to value-added services including detailed information of the product benefit and entitlement.
- For access to the Online Travel Portals click:
 - [Travel Start](#)
 - [Travel Curious](#)
- Access to Legal assistance and information.
- Access to Home Drive when intoxicated and unable to drive.
- For access to the License, Fines and Pothole Portal click [Fines, License and Potholes](#)
- A built-in panic button to push in case of an emergency.
- Built-in accident manager to help you capture all the relevant information including third party details through the licence disc and driver's licence disc scanning functionality.
- Vehicle and Motorcycle Pre-inspection – take photos of the vehicle/motorbike and scan the license disc to capture the relevant details.
- Home Pre-inspection - take photos of the household items per room and capture the item values. Refer a friend.
- Additional cover can be requested via the app or a request can be logged to remove risk items
- Real-time view of their policy schedules via the App.
- Members will be able to lodge a claim on the app for various claim types according to your requirements. These documents can be completely tailored to suit your needs and additional claim types created. All information is date and time stamped for accurate record keeping and providing an audit trail.
 1. Home and Building Content
 2. Geyser
 3. Motor Theft
 4. Motor Accident
 5. Glass Damage
 6. Personal items (e.g. Jewellery, Cell Phone and Keys)
 7. Damaged or Lost Goods



- Secure registration process with One Time Pin sent to your phone.
- Integrated self-service Web Portal compatible on tablets, laptops and PC's.
- Document Vault - User can capture a photo on any new assets that have been acquired as well as upload the receipt. The user can keep a copy of their ID/passport or any other personal documentation.
- Actionable Push Notifications (APN) – push notifications for reminders and events scheduled in the Document Vault
- Discounted Fines up to 50%



INSURANCE BROKERS

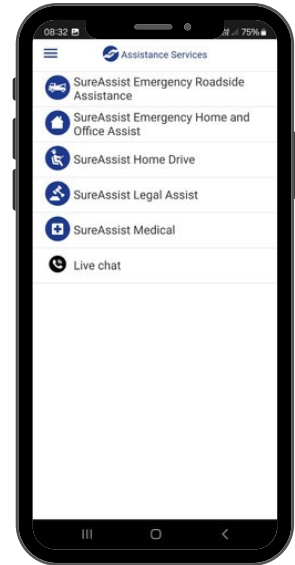
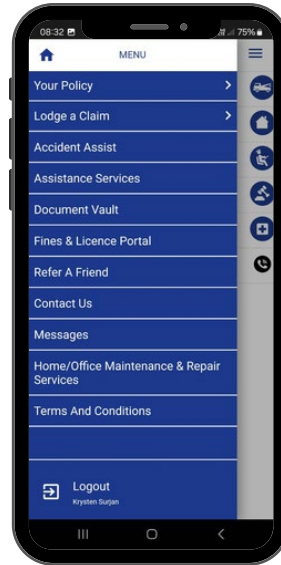
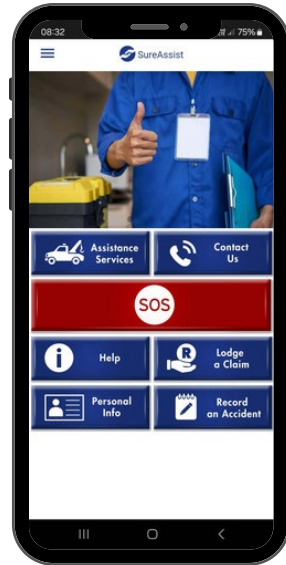
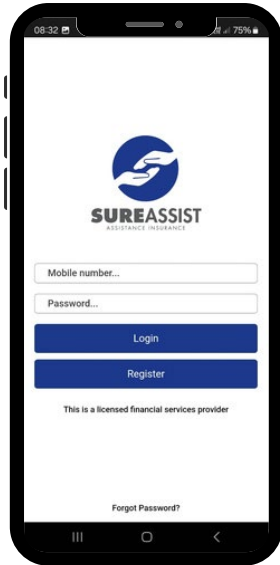
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Financial Intermediaries Association
of Southern Africa



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HOW TO DOWNLOAD THE APP



Install on Android and Safari IOS

- Search "SureAssist" in your Play store.
- Scroll to the SureAssist App
- Download the App
- You will be required to register
- Fill in your details
- Click on "Get OTP" once
- Insert OTP once received via SMS
- Accept the T&C's
- Register
- Go to Log in
- Insert your mobile number and password
- Click login

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Powered by One Loyalty



Please refer to the detailed policy wording available from your broker in conjunction with this brochure. Roadside assistance services are provided only for breakdowns or accidents within South Africa, Lesotho, or the Kingdom of Swaziland. All other benefits are valid within South Africa borders only. Terms and conditions apply.